MassDevelopment

Small Business Resource Guide

Hiring & Recruiting

Goodwill Boston Career Center	Statewide	617-541-1400	Employment and training services for job seekers and employers.
MA Dept. of Career Services: Work Opportunity Tax Credit	Statewide	617-626-5353	Federal tax credit incentive for hiring individuals from groups that have consistently faced barriers to employment.
MassHire JobQuest	Statewide	617-626-6571	Online resource for employment posting.
Massachusetts State Colleges and Universities	Statewide		Online resource connecting businesses with talent—students and graduates of state colleges and universities.

Education

Adult and Community Workplace Education Programs Learning Services	Statewide		Funds eligible agencies that provide instructional services below the post-secondary level for adults (incumbent workers) in basic reading, writing and numeracy, pre-adult secondary (Pre-ASE) and adult secondary education (ASE) including preparation for high school equivalency certification.
English for New Bostonians: English for Speakers of Other Languages (ESOL) Program	Boston	617-982-6860	Ensure that immigrants have access to high-quality English classes.
Southeast Asian Coalition of Central Massachusetts (SEACMA)	Central MA	508-791-4373	Supports Southeast Asian immigrants, refugees, and long-term residents to meet their basic needs, overcome language and cultural barriers, and become self-sustainable contributors in economic, social, and civic life.

Workplace Training

Commonwealth Corporation: Workforce Training Fund Program	Statewide	617- 727-8158	Funds training for current and newly hired employees.
Dept. of Career Services: On-The-Job Training Program	Statewide	617-626-5300	Assists with the cost of hiring and training new employees.
Dept. of Industrial Accidents: Safety Grant Program	Statewide	617-727-4900	Funds programs that reduce the risk of injury and illness to workers and promotes safe and healthy conditions in the workplace through training and education.
Division of Apprentice Standards	Statewide	617-626-5409	Responsible for promoting, developing, and servicing registered apprenticeship programs.

Layoff Adversion & Management

Dept. of Unemployment Assistance: Unemployment Insurance Program	Statewide	617-626-5521	Oversees the unemployment insurance program, which provides temporary income assistance to eligible workers. Determines and collects employer contributions.
Dept. of Unemployment Assistance: WorkShare Program	Statewide	617-626-5521	Offers assistance to businesses with layoff aversion, bringing back furloughed employees, and/or hiring new employees on a reduced basis to incentivize a return to work.

Business Development & Technical Assistance

Artmorpheus	Boston	617-456-1131	Fosters inclusive creative communities, economic development, and innovation by providing under-represented artists and creative entrepreneurs with resources.
Community Economic Development Center	South-eastern MA	508-979-4684	Offers resources, networks and cooperative action for new immigrants and working families to find economic opportunity.
Community Teamwork	Lowell	978-459-0551	Mobilizes resources for low- income applicants, providing opportunities to achieve stability and self-sufficiency and have an active voice and participation in decisions that affect their lives.
Entrepreneurship for All (EforAll)	Eastern MA	833-336-7255	Accelerates economic and social impact in communities nationwide through inclusive entrepreneurship.
Franklin County Community Development Corporation	Franklin County	413-774-7204	Stimulates a more vital rural economy, to maximize community control over future economic destiny and to expand opportunities for low- and moderate-income residents.
Hilltown Community Development Corporation	Western MA	413-296-4536	Seeks to improve the quality of life for Hilltown residents by addressing economic, housing, educational, social and community needs while preserving the rural character of the area.
Massachusetts Manufacturing Extension Partnership (MassMEP)	Statewide	508-831-7020	Dedicated to helping small- to mid-sized manufacturers across Massachusetts with the ultimate goal of helping them to achieve growth.
Massachusetts Museum of Contemporary Art (Mass MOCA)	Statewide	413-662-2111	Helps artists and their supporters create and show important new work while also creating a center of creativity and commerce that brings life and economic vibrancy.
Massachusetts Office of Business Development (MOBD)	Statewide	617-973-8600	Assists businesses relocating to Massachusetts as well as businesses wishing to expand current operations, with specific attention paid to jobs created, jobs retained, and capital invested.

Massachusetts Technology Collaborative	Statewide	508-870-0312	Supports business formation and growth in the state's technology sector through building strategies, strengthening connections, assisting companies, making investments and leading programs.
NewVue Communities	Northern Central MA	978-342-9561	Dedicated to creating strong and healthy neighborhoods.
North Shore Community Development Coalition	North Shore	978-745-8071	Uses a community-focused development model to invest resources into low- income or distressed neighborhoods on the North Shore.
Nuestras Raices	Holyoke	413-535-1789	Mission is to create healthy environments, celebrate "agri-culture," harness collective energy and advance a vision of a just and sustainable future.
Operational Service Division	Statewide	617-720-3300	Offers assistance with commerce between government and businesses.
Pittsfield Economic Revitalization Corporation	Western MA	413-449-9371	Primary purpose is to further the economic development and social welfare of the City of Pittsfield and Berkshire County to increase employment opportunities and facilitate growth and development of small businesses.
Quaboag Valley Community Development Corporation	Quaboag Region, Southern Worcester County	413-967-3001	Committed to economic development and helping small businesses grow and prosper, serving the towns of the Quaboag Region and Southern Worcester County.
SCORE	Statewide		Dedicated to helping small businesses grow and achieve their goals through education and mentorship.
South Middlesex Opporunity Council (SMOC)	Central MA	508-872-4853	Works to improve equity, wellness and quality of life for diverse individuals and families by providing a wide range of services through partnerships and coalitions with other organizations.
Massachusetts Small Business Development Center	Statewide	413-545-6301	Provides free, confidential, one-to-one business assistance and free or low-cost educational training to prospective and existing small businesses.
U.S. Small Business Administration (SBA)	Statewide	617-565-5590	Works to ignite change and spark action so small businesses can confidently start, grow, and expand.

Valley Community Development Center	Western MA	413-586-5855	Seeks to empower low- and moderate-income people and underserved populations by focusing on housing services, affordable housing development, and small business development.
Mass Workforce Association	Statewide	617-263-3388	Statewide membership association that leads, advocates and convenes on behalf of the Massachusetts workforce development system.

Compliance Guidance

Dept. of Labor Standards - Occupational Safety and Health Administration (OSHA) Consultation Program	Statewide	508-616-0461	Offers free OSHA consultation services to help businesses recognize and control potential safety and health hazards, with the goal of preventing injuries and illnesses.
Office of Federal Contract Compliance Programs (OFCCP)	Statewide	646-264-3170	Holds those who do business with the federal government (contractors and subcontractors) responsible for complying with the legal requirement to take affirmative action and not discriminate on the basis of race, color, sex, sexual orientation, gender identity, religion, national origin, disability, or status as a protected Veteran.

Veteran-Owned Business Resources

U.S. Small Business Administration (SBA) Center for Women & Enterprise (CWE), and Veterans Bsuiness Outreach Center (VBOC)	Statewide		Equips Veteran and active duty service members and their families with resources to help them start and run a businesses.

Women-Owned Business Resources

Amber Grant			These grants recognizes the diversity of businesses owned by women.
Center for Women & Enterprise (CWE)	Statewide	Eastern MA Office: 617-536-0700 Central MA Office: 508-363-2300	Provides aspiring women entrepreneurs and business owners with access to resources, tools, and support.
Grameen America			Helps women of color, immigrants, and non- English speakers who live in poverty and/or have a low income to get the capital they need to start a business.

Business Resources

Associated Industries of Massachusetts (AIM)	Statewide	617-262-1180	Helps businesses of all sizes and types navigate public policy advocacy, insurance, training, and HR services.
Greater New England Minority Supplier Development Council (GNEMSDC)	Statewide	617-578-8900	Advances business opportunities for certified Asian, Black, Hispanic, and Native American business enterprises.
Massachusetts Chambers of Commerce	Statewide		Promotes the interests of businesses in their communities.

Health & Employee Options

Massachusetts Health Connector	Statewide		Provides high-value coverage to individuals and small businesses and serves as a policy and outreach hub for both state and federal health reforms.
Massachusetts Association of Community Development Corporations (MACDC)	Statewide	617-426-0303	Seeks to build and sustain a high performing and adaptive community development sector that is supported by private and public investment and sound public policies.
Massachusetts Economic Development Council (MassEDC)	Statewide	508-755-5734	Nonprofit, membership organization committed to fostering leadership and excellence in economic development professionals.

Financial Resources

Accion	Statewide	866-245-0783	Helps to scale responsible digital financial solutions for underserved audiences.
Dorchester Bay Economic Development Corporation	Boston	617-825-4200	Works closely with neighborhoods, residents, businesses, and partners to access resources to develop and preserve home ownership and rental housing across income levels, create and sustain economic development opportunities for businesses and individuals, and build community through organizing, civic engagement and leadership development.
Economic Development & Industrial Corporation (EDIC) of Lynn	Lynn	781-581-9399	Offers financial tools and capabilities from the public sector's vantage point that private developers need at their disposal.
Resources for Communities and People (RCAP) Solutions	Central MA		Helps individuals, families, communities, and small business owners with a wide range of housing and other beneficial services.
South Eastern Economic Development Corporation (SEED)	South-eastern MA	508-822-1020	Empowers entrepreneurs, strengthens local economies, and creates jobs by providing loans to small businesses.
BDC Capital Financing Solutions	Statewide	781-928-1100	Provides financing and investment capital for growing companies in New England.
Massachusetts Clean Energy Center (Mass CEC)	Statewide	617-315-9300	Works to increase the adoption of clean energy while driving down costs and delivering financial, environmental and economic development benefits to energy users and utility customers.
Coastal Community Capital	Cape & Islands	508-790-2921	Provides capital to start-up and grow businesses.
Community Development Partnership	Cape & Islands	508-240-7873	Promotes, develops, and manages affordable housing, nurtures the launch and growth of small businesses and facilitates collaboration with business, nonprofit and government partners.
The Carrot Project	Statewide	617-674-2371	Supports agricultural businesses with business advising and advocacy.
Cooperative Fund of the Northeast	Statewide	910-395-6008	Advances community-based, cooperative, and democratically-owned or managed enterprises.
Hispanic American Institute	Statewide	617-637-6403	Promotes social, educational, and economic development in Hispanic communities.

Legal Assistance

Lawyers for Civil Rights	Statewide	617-482-1145	Works with communities of color and immigrants to fight discrimination and foster equity through legal advocacy, education, and economic empowerment.

Federal

U.S. Environmental Protection Agency (EPA) Environmental Justice Grants, Funding and Technical Assistance	Nationwide	800-962-6215	A competition to select multiple grantmakers around the nation to reduce barriers to the application process communities face and increase the efficiency of the awards process for environmental justice grants.
U.S. Dept. of Agriculture (USDA) Rural Energy for America Program	Nationwide		Provides guaranteed loan financing and grant funding to agricultural producers and rural small businesses for renewable energy systems or to make energy efficiency improvements.